



ANNUAL REPORT 2020 / 2021



We would like to acknowledge the traditional territories on which Women's Habitat sits.

This sacred land on which we stand has been a site of human activity for 15,000 years. This land is the territory of the Mississauga of the Credit First Nation, Anishinaabe, Haudenosaunee, and Huron-Wendat Indigenous peoples. The original nations of this land, who continue to work for justice.

The territory was the subject of the Dish with One Spoon Wampum Belt Covenant. An agreement between the Iroquois Confederacy and the Ojibwe allied nations, to peaceably share and care for the resources around the Great Lakes.

Today, Toronto is still home to many Indigenous people from across Turtle Island. And we are grateful to have the opportunity to work in the community, on this territory.

We wish to express gratitude to Mother Earth for the resources we use, and honour all the First Nations, Métis, and Inuit Peoples who have been living on the land since time immemorial.

We seek to live in peace, and with respect and are mindful of the broken covenants and stolen lands, and the need to strive to make right with our relations.

We are committed to the ongoing work to make the promise of truth and reconciliation real in our communities, and in particular to bringing justice for murdered and missing Indigenous women and girls across Canada.

We also encourage you to learn more about the traditional territories on which you reside, by visiting:

native-land.ca



| WOMEN'S
| HABITAT

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Mission & Vision

Our mission is to provide safe refuge, counselling, support and advocacy for women and their children who are fleeing violence; while also working towards a more equal society where the inherent value of all women is acknowledged and celebrated.

We envision a world where all women have choice and opportunity to live their lives in dignity, with equal access to economic and social opportunities, and freedom from violence.



Board of Directors

Patricia Else, President

Colleen Fox, Vice-President

Neha Kumar, Secretary

Jillian Simmons, Treasurer **Cheryl Davidson Dayo Kefentse Ghazal Dehghany Gita Anand Heather Kane Kathleen Howie**



A Message From The Board of Directors

This has been a year of transitioning for Women's Habitat. As we are all coping with the changes the pandemic is demanding, Women's Habitat staff team and volunteers have been challenged to rethink and retool approaches to supporting families. All used their creativity, talent and deep knowledge to adjust and meet the needs of our clients and our community.

Public health measures required our shelter to move some families into a hotel to maintain social distancing without reducing the number of women we served. We learned earlier in the pandemic how difficult it is for families to be isolated from others especially when managing through trauma. Our staff team of skilled counsellors worked with mothers and children, listening to their concerns and anxieties in order to bring some normalcy to a very unusual time.

Although our outreach programs could not serve clients in person, staff, volunteers and clients continued to connect virtually. Our amazing community partners continued to generously donate products and food and so a food distribution program was developed to support our clients.

I wish to thank the volunteers of the Fundraising Task Force who created their first virtual fundraising event "Let's Luau". Thanks to all of you and the extraordinary support of our community, the event raised \$88,000.



CUPE Representative

Mahbooba Hashimi, Local 3877

Anti-Black Racism (ABR); Calling-Out to Call Us In

The Anti-Racism Anti-Oppression (ARAO) Committee, has been working with all stakeholders at Women's Habitat of Etobicoke (WHE) in order to address ABR at WHE.

WHE's Principles to address ABR include:

- Recognizing the existence of ABR and validating the experiences of Black people,
- Empowering children and youth in the prevention of ABR,
- Accountability and taking responsibility,
- Commitment to social justice, inclusion and equity,
- and Allies to lead the change to embrace accountability.



The ARAO Committee Makes the Following Call to Action

WHE Commits to meaningfully and publicly commit to address ABR across and in all levels of the organization.

WHE Commits to ongoing ABR training and awareness for the stakeholders.

WHE Commits to fostering an open, safe and inclusive environment to address ABR.





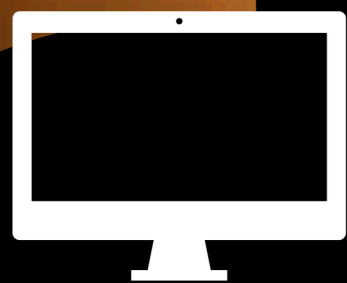
A Story of Resilienc

As the world experienced unprecedented trauma and transformation, we went to work to ensure we emerged sustainable and stronger than ever.

As we reflect on the past year at Women's Habitat, we also celebrate the power **we all have** to collectively write the next chapter.

A Year of Action

Together with our team of staff and volunteers, alongside the local **community, we were still able to make a difference, amidst seismic shifts in our world and the ways in which we work.**



**34 Girls &
140 Hours**

in Virtual Programming

2,476 Volunteer Hours
2,400km Driven and **160**
Families Served in **753**
Total Deliveries of
thousands of pounds of
food.



500
Clients Served
in Outreach
Services



134 Received Transitional Support
217 in Counselling Services
41 Children in Counselling
42 Caregivers in Counselling
109 Received Housing Support

12,563

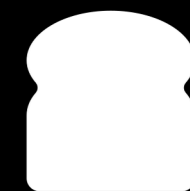
Masks to
Protect



792
Team Hours
Supporting
Clients

11

Shelter Families
Secured Affordable
Housing



309

Hotel Delivery
Food Bins

58

Individuals
Sheltered



The Impact of COVID-19 Pandemic

“We do our work with **an open heart and an open mind**, we give and receive in every interaction with the women who seek shelter with us.

...

I have the honour of being there to listen - without judgement - letting them know **they are not alone**.
And reminding them of their strength.”

- WHE Shelter Staff -

“Since the pandemic started, it has been very challenging for everybody. However, we learned to deal with difficult times by concentrating on the positive experiences and teaching the children that **even in difficult situations, they can find a positive outcome.**”

- WHE Shelter Staff -

“I was one of the moms that was at Women’s Habitat when the pandemic first hit. It was really stressful **not knowing what tomorrow will bring** due to the virus. Not only was I going through personal issues, but now I had to worry about my health and my children’s health. I started developing anxiety because of the pandemic and being isolated from everyone including some of my close friends. My anxiety got so bad that I had to be on medication. But thank God, with lots of support from people like the overnight staff at Women’s Habitat that **I got the support I needed**. Although a lot has happened since the pandemic started, I would have to say with a lot of support and counselling from the counsellors, I have learned a lot about myself including how strong of a woman I am, and for that I’m very thankful.”

- WHE Shelter Ex Resident -

Staff Teams

ADMINISTRATION

Carolyn Davis, Interim Executive Director

Silvia Samsa*, Executive Director

Edna Ramos, Finance & Operations Manager

Lina Almanzan, Resource & Systems Manager

Sojie Tate, Communications & Human Resources Manager

Erin Breau-Barkley, Executive Coordinator

Marilia Lana, Community Engagement Coordinator

Elizabeth Brett, Front Desk Support Worker

Marife Fortunato, Accounting Coordinator

Maryjoy Ciricaco, Part-Time Accounting Coordinator - Contract

OUTREACH STAFF

Carla Neto, Community Programs Manager

Cecilia Nunez, Trauma Counsellors

Chaste Liberty, Trauma Counsellor

Jennifer Oliverrie, Transitional Worker

Mahbooba Hashimi, Housing Worker

Michelle Fraser, Young Women's Trauma Counsellor

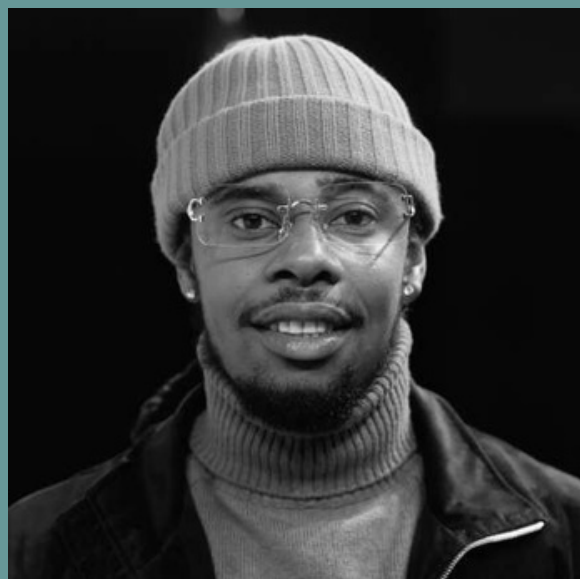
Naedja Truffi, Child & Family Trauma Counsellor

Sonia Sanghera, Virtual Program Counsellor - Contract

Amanda Vil, Virtual Program Counsellor - Contract

Kyle Rushton, ReelReal Men Program Facilitator - Contract

Khalil Dorival, ReelReal Men Program Facilitator - Contract





OUTREACH STAFF cont.

Anne Arzaga, Research Coordinator - Practicum Student

Sauda Keita, Girlz Space - Practicum Student

SHELTER STAFF

Alicia Whyte, Interim Shelter Manager & Trauma Counsellor

Julia Fiddes*, Shelter Director

Ishraq Abu-Ali, Trauma Counsellor

Shantel Devonish, Trauma Counsellor

Faisa Jama, Trauma Counsellor

Randi Sears, Trauma Counsellor

Victoria Roth, Trauma Counsellor

Impreet Rai, Trauma Counsellor

Marva Marvin, Trauma Counsellor

Ursula Krubnik, Child & Youth Counsellor

Georgette Stona, Custodian

Mariela Chipoco, Child & Youth Counsellor

Karin Hamann, Food Coordinator

Eden Ventura, Practicum Student

Candace Gomes, Practicum Student

MILESTONES

Mariela Chipoco | 15 YEARS

Karin Hamann | 5 YEARS

**Former Staff Team members of the organization.*

Courage, Commitment and Community

The pandemic changed the way we look at gender-based violence, emergency shelter, and how we connect with our clients. When it began, we packed up all 10 families - 27 people - and moved to a hotel to ensure every resident had their own space for safety and to enable physical distancing. But there was so much more to come.

"The crisis line was quiet, which was scary.

We were used to receiving multiple calls for space a day, and the team was questioning the silence with deep concern."

- Alicia Whyte, Interim Shelter Manager -

As it was for most people, it all felt very scary, but temporary. But even a short period of time can make a life-changing difference. With the whole world now living in a low-level trauma, supporting women and children in crisis and danger becomes something all the more daunting. But most importantly - so does how *they* feel they can access that support in the first place.

"Before the pandemic, they didn't have that much support as it is. And even with the little support they had, they're not allowed to access it."

- Ishraq Abu-Ali, Trauma Counsellor -

Used to *being* there - being present - for clients in need, our staff teams had to shift not only practices, but their perspective as well.

“Clients lost the peace of mind of just knowing that someone is there.”

- Impreet Rai, Trauma Counsellor -

Creating new connection and a sense of community with our clients was a completely new challenge now. Without common spaces to share and within which to interact, we lost a lot of the ability to build trust and report. The teams were also required to uphold health and safety practices.

With sanitization practices and physical distancing brand new, and always wearing a mask to cover the faces once used to connect with people through expressions of empathy and understanding, teams were having to prioritize something entirely different. Become something different.

“Women who come from abusive households have lived with a lot of restrictions. From this pandemic, we’re now placing restrictions on them.”

- Marva Martin, Trauma Counsellor -

Not only restrictions, but incredibly unreasonable expectations as well. Women were being asked to be a mother, be a teacher, be tech savvy, be prepared and organized.


For our clients, this was all without the resources, tools, personal network - or even physical space - to achieve it. With every family in a single room, not being able to leave, it took an added toll on our children too.

**“The kids have a different level of stress.
They don’t play with kids around.
They don’t go outside and get their energy out.”**
- Mariela Chipoco, Child & Youth Counsellor -

We needed to find new ways to be there. Redefine presence. Let our clients and our staff teams know they are not alone. That the support is still there. And that it’s okay not to be okay, no matter who you are.

“I feel in my gut, that a lot of women are swallowing this stress.”
- Victoria Roth, Trauma Counsellor -

Day-to-day programming and logistics like housing applications were put on hold. Now, both physical and mental health were the only real concerns. Working together the staff created wellness check-ins, phone communication structure, and found ways to manage their now-single-shifted lives to support not only our clients, but each other. We had to find new ways to collaborate and brainstorm. Work together on any given situation, challenge, or even personal frustration or stress... even when we can’t physically be together. Because in the end, this wasn’t temporary. And we were building something new for our future.



The pandemic brought new challenges, with more surely lying ahead. It showed an overwhelming need, and a worsening problem in our community. But it also demonstrated the resilience, the resourcefulness, the creativity, and the adaptability of which we are all (often unknowingly) capable. The power we all have to affect change, and each other's lives for the better.

As we continue to evolve the way we work together and with our clients, tackling every new roadblock that comes before us, we remain grateful. To our clients for their courage, patience, and personal strength in their journey. And to our staff teams for their tireless efforts to stand beside them - and each other - along the way.

Resiliency in the Face of a Crisis Within a C

The fiscal year 2020-2021 was a testament to Women's Habitat's (WHE) resilience and the commitment of the Outreach team. In spite of very limited resources at the onset of the pandemic, the team set out to do everything possible to adapt to the reality imposed by the Covid-19 pandemic and to attend to the needs of our clients confined at home as a result of the restrictions and public health guidelines.

Impact On Clients

As the rates of domestic violence increased around the world and right here at home in Canada, so did the need for creativity to stay connected and support safety planning. Clients had no access to in-person supports. They had no privacy to speak with Outreach Staff because they had to quarantine with abusive intimate partners or family members.

"One of my clients had to hide in her laundry room to speak with me, and often had to abruptly disconnect the phone when her husband approached."

- Chaste Perseverance, Outreach Trauma Counsellor -

Many clients lost their jobs due to the pandemic and struggled to make ends meet as this pandemic increased their vulnerability.

"The loss of income put the clients at risk or homelessness as many of them were no longer able to afford rent."

- Mahbooba Hashimi -



Some clients had to flee their homes for safety. Leaving an abusive relationship during the pandemic presented especially challenging.

“When women were ready to leave and go to a shelter, they were told that they had to leave the home their kids are used to and go to a hotel to quarantine for two weeks and then transition again to shelter. This has a huge impact not only on the women but also on their children.”

- Jennifer Oliverrie, Transitional Support Worker -

Very often clients talk about being isolated from friends and family as a result of the abuse they are subjected to. This pandemic exacerbated their experiences of isolation. This pandemic has been also very challenging for children and adolescents. The restrictions imposed due to the Covid-19 pandemic, negatively impacted the children’s socio-emotional development.

“Socialization is an important component of a child’s development and this pandemic has robbed children of socializing face-to-face with their peers.”

- Naedja Truffi, Child & Family Trauma Counsellor -

Impact On the Way We Work

We used mainly phones and emails to reach out to clients and provide crisis trauma-informed counselling, safety planning support, housing related emergencies (eviction prevention), legal and child protection time-sensitive issues. Telephone counselling limited our ability to be attuned with the clients.

“When we are in the office, we are able to read the client’s body language.”


- Cecilia Nunez, Outreach Trauma Counsellor -

It was difficult to build trust with new clients over the phone and email. Trust is very important to build rapport and a good relationship with clients. Clients trust us with their personal history of abuse and they also hand us their documents and identifications when we refer them to other services such as housing and legal related application processes.

“Not meeting clients in person, created a trust issue.”

- Mahbooba Hashimi, Outreach Housing Worker -

As we continued to work remotely using home environments as frontlines from which we fulfilled our mandate and mission, it became increasingly more difficult to adhere to the practice of “leaving work at work and home at home”. Home became the office and the team found themselves needing to negotiate space with their own families to ensure that they continued to support clients with crisis trauma-informed counselling, housing, legal and child protection emergencies.



Together Virtually We found ways to be together virtually with our clients and began a process for migrating programming and services from in-person to virtual platforms. We embarked on a quest to learn all things virtual so that we can increase the supports for the clients. Virtual platforms will allow us, at the very least, to see the clients faces and help us regain a bit of the emotional attunement needed in a client-staff relationship.

“Virtual engagement will decrease social distancing and allow us to continue to provide a level on individual counselling, group programming and other supports. As we navigate through these uncharted waters of virtual technology, we are very excited to explore and learn new ways of service provision.”

- Carla Neto, Community Programs Manager -

Close & Connected During Physical Distan



Girlz Space is an after-school program that offers girls in grades 6-8 an opportunity to interact with other girls in South Etobicoke. The program offers fun filled activities and focussed on building leadership skills and addresses safety, building healthy relationships with self and others.

Back in March 2020, I remember being with the girls and they were excited about the upcoming March break program and we were discussing all the places that we would visit and the activities we would be doing together. Little did we know the break that was coming.

On Friday, March 13th, we placed a sign on the door that upcoming programs were cancelled. And by March 16th, we had put together care and craft packages for the girls.

It was very important to me to let the girls know that even though we are not together, we are still here for you and each other.

I knew I had to continue to connect with them. As lockdown began, I started texting one question a day for the first few months. They ranges from 'how are you coping... if I could see your face right now, what expression would I see... did you sleep... where does dust come from...'. It was a way to connect, to reach out, and to listen. Sometimes I laughed at their responses, but many times it tore my heart as they shared what they were struggling with.

I had to think a lot about the 'development relationships' element and how the program continues to express care, challenge growth, provide support, share power, and expand possibilities... during a pandemic.

Some of the challenges like the girls not all having phones or access to computers or internet, did not change how important it is to be able to meet as a group, so they could feel like they are not alone.

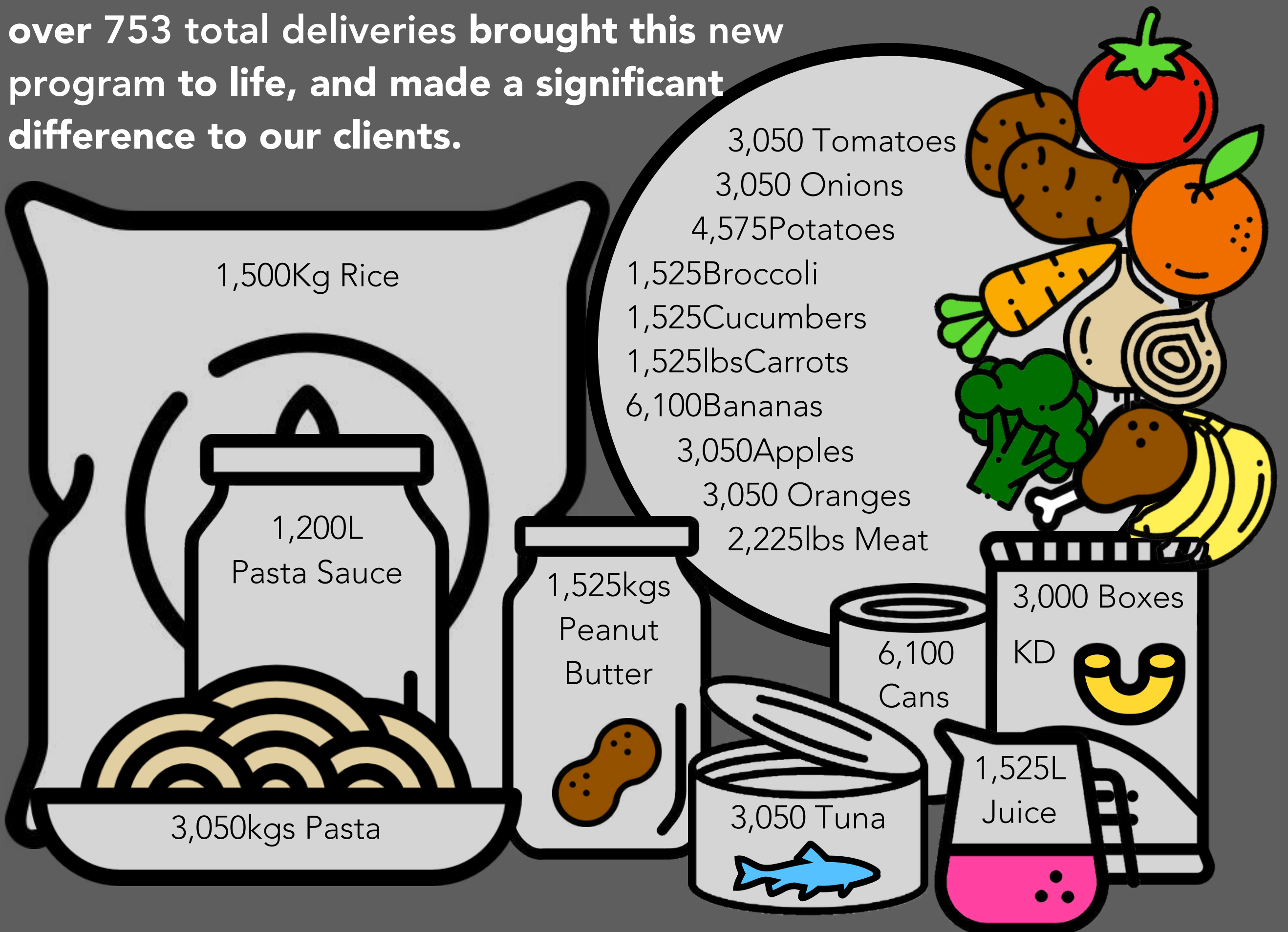
We work to get them all online, and have started to meet as a group. It's an opportunity to see each other, talking about the things they are concerned about - like learning how to navigate virtual school, learning about human trafficking, practicing mindfulness. Even just having a chance to enjoy sharing things like a music video or simply a laugh.

It's a powerful and important piece of our Outreach programs, and it will only continue to evolve and grow in the future.

- Michelle Fraser, WHE Outreach Services -

Addressing Food Insecurity; Building a Culture of Philanthropy

Through their incredible outpouring of time and resources, thousands of hampers were served in a time of greater need than ever before. Over 2,476 volunteer hours and 2,400km driven, 160 families served over 753 total deliveries brought this new program to life, and made a significant difference to our clients.








Food Program Donors

Through the generosity of our community, we continue to foster a culture of philanthropy within our organization and everyone who is a part of its extended family. We thank all our donors for their part.


Principle Supporter: Dolan Foods

YMCA of Greater Toronto
Shoppers Drug Mart Six Points Plaza
Humber College Culinary
& Baking Programs
Humber College Purchasing
& Receiving Team - Faculty of Business
Chef Keith Hoare
Muslim Welfare Centre
Todd Lamswood
Kingsway Cares
Footlogix
Heather Attridge Group
Samantha Dugas & Lincoln Dugas-Nishisato
Sheila O'Mahony, Friends, Neighbours
& Book Club Members
Janelle Brind & Friends
Anne Wood

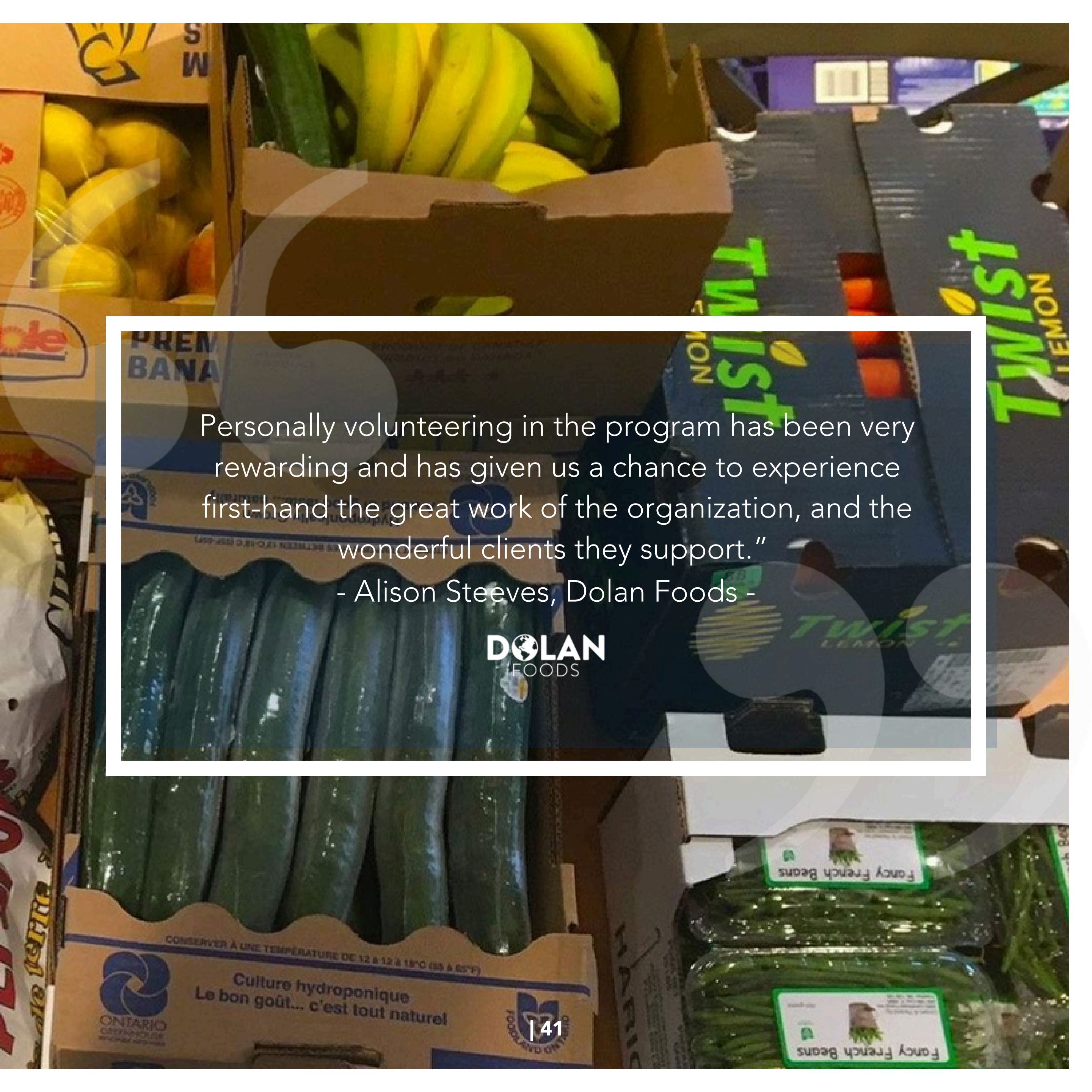
Beyond Meat
Sue & Bud McDermott
Gillian Dugas
Pluck Tea Inc.
Chef Tony Way
Rest Tabernacle Church
Toute Sweet Bakery
Peter Labanca & Family
Leslie Burrows
Meeting House
Monique D'Sa & Friends
Upper Canada College
Tibetan Canadian Cultural Centre
Starbucks Sherway
Terra Cotta Cooking Company Ltd.
Tanya Sweeny
Bob Cooper



“Dolan Foods and our family support the food disbursement program because we want to help people in crisis in our community. Giving back is an important part of our company, and it’s important to us as a family. Providing nourishment to those in need is one small thing we can do.”



The background image shows a cardboard box filled with fresh produce. On the left, there are several bags of apples, some red and some yellow. On the right, there is a large white bag of Prince Edward Island potatoes. The bag features a logo with a barn and the text 'PEI SPUDS' and 'The Kiser Family Favourites'. Below the logo, it says 'Yellow Fleshed Potatoes' and 'Pommes de terre'. The text from the top image is overlaid on this image.



Personally volunteering in the program has been very rewarding and has given us a chance to experience first-hand the great work of the organization, and the wonderful clients they support."

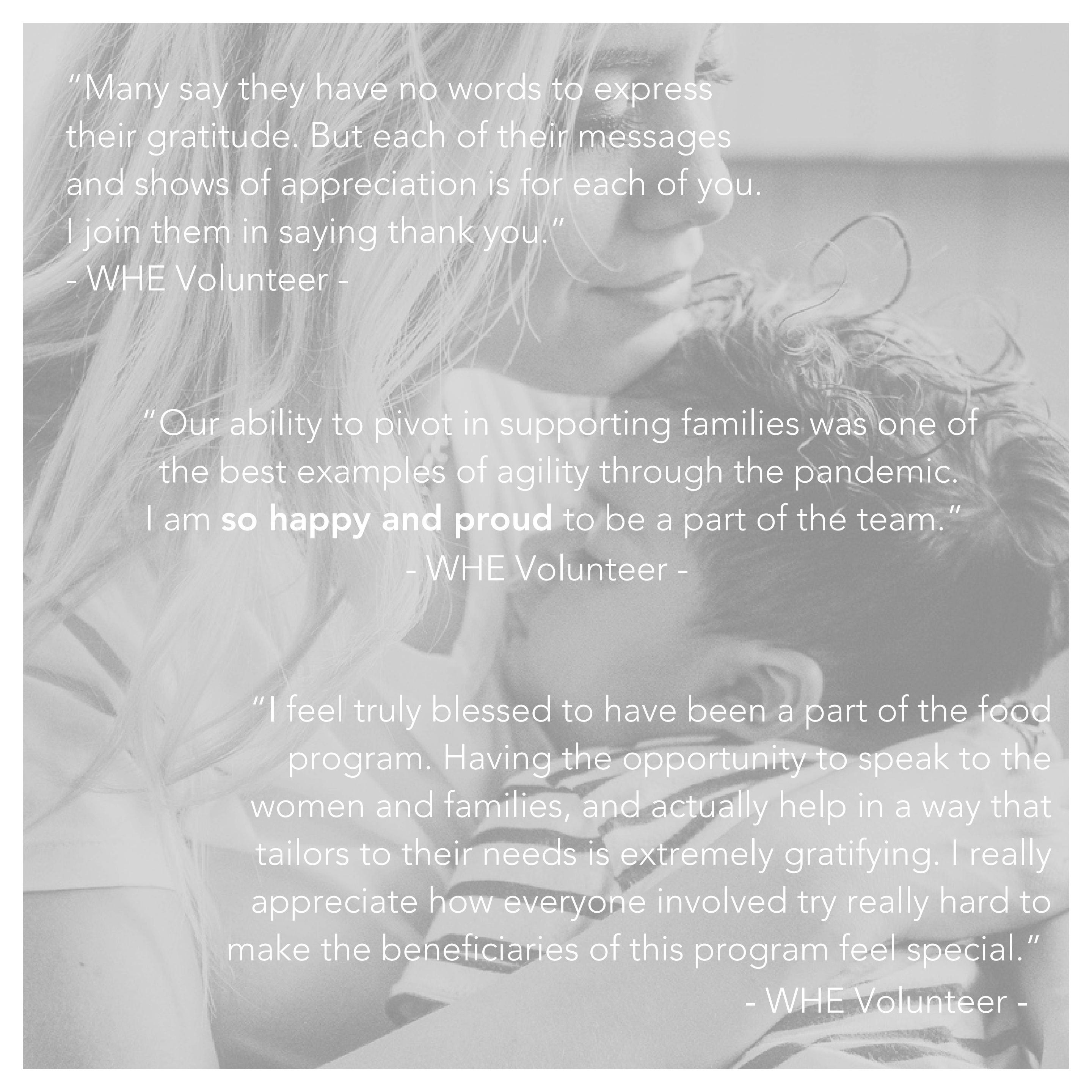
- Alison Steeves, Dolan Foods -

DOLAN
FOODS

CONSERVER À UNE TEMPÉRATURE DE 12 à 12 à 18°C (55 à 65°F)

Culture hydroponique
Le bon goût... c'est tout naturel





"Many say they have no words to express their gratitude. But each of their messages and shows of appreciation is for each of you. I join them in saying thank you."

- WHE Volunteer -

"Our ability to pivot in supporting families was one of the best examples of agility through the pandemic. I am **so happy and proud** to be a part of the team."

- WHE Volunteer -

"I feel truly blessed to have been a part of the food program. Having the opportunity to speak to the women and families, and actually help in a way that tailors to their needs is extremely gratifying. I really appreciate how everyone involved try really hard to make the beneficiaries of this program feel special."

- WHE Volunteer -

Volunteers

While most of our volunteers could not be physically with us, their support in fundraising, food and holiday hamper program logistics were an invaluable part of our essential services during this time. We are grateful for all their time, care, and commitment to our clients.

Allison Perdue
Alison Steeves
Amandeep Pooni
Barb Symons
Bobbi Woodson
Breda O'Neil
Caitlin Kowalski
Carolyn Solby
Courtenay Skeat
Dan Bobbie
Doreen Lett
Elizabeth Short
Ellen Wang
Emily Monster
Esther Reid
Ewan Khella
Filipa Sousa

Fiona Whincop
Graham Rowlands
Heather Michelle Bud
Hugh Dolan
Janelle Brind
Janka Matejkova
Jennifer Ji
Jessica Beaupre
Karima Tarib
Kathy Howie
Kenneth Brace
Kingsway Paddle Club
Krista Clement
Leslie Burrow
Marnie Little
Mary Beth Reid
Melissa Mowbray

Nancy Milton
Neta Raz
Paola Morales
Patricia Kolesnik
Pearse Dolan
Rinki Kohli
Rob Sheppard
Sara Romano
Selena Davis
Selia Lewkoski
Soni Takhar
Sue & Bud McDermott
Susan Calderwood
Susan O'Halloran
Susanne Mayhew
Todd Lamswood
William Lumb

Our Supporters

FUNDERS

Ministry of Children, Community

& Social Services

United Way Greater Toronto

\$30,000+

Toronto Foundation

Shoppers Drug Mart Life Foundation

Cinespace Film Studio

\$20,000 - \$29,999

Anonymous

\$10,000 - \$19,999

Goodyear Canada Inc.

KPM Power

Royal LePage Shelter Foundation

Chris Swail

The Hanson Family Foundation

The Sprott Foundation

\$5,000 - 9,999

Lucas Atkins

Continuous Colour Coat Limited

The Modern Mystery School

Ontario Realtors Care Foundation

Brown-Forman Corporation

Canadian Federation of University Women

Youth and Philanthropy Initiative

Cadillac Fairview Sherway Gardens

John Trelle

Jam Direct Inc.

Arthur J Gallagher Canada Ltd.

CAD Railway Industries

Canadian Tire Store # 070

\$2,500 - \$4,999

Moneris Solutions

Henry of Pelham

Transicor Ing.

Protect Technologies

Kingsway-Lambton United Church Women

Paypal Giving Fund Canada

Ronsco

Shoebox Project

Desjardins Foundation

Basketeers

SNC-Lavalin Inc.

Sharon Labbett

Lantic Inc.

Patricia Lorimer

Michelle Marion

Andrew Marsh

Sandy Tecimer

Verjini Tecimer

The C. Dennis Flynn Foundation

Willowbrook Social Committee

\$1,000 - \$2,499

Karen Miteff

Kathleen Howie

United Way Greater Toronto

Kingsway Platform Tennis Cooking
Group

Broadview Produce Company Inc.

Nadia Caira

Islington Chrysler Dodge Jeep RAM

Knights of Columbus Council 3401

Robert & Fanny Lavery

Helene Michaud

Pace Developments

John Voss

John English J.M.S. Student Fund

Leslie Burrow

Wendy Boyd

Charities Aid Foundation of Canada

Cadre

Hallcon Corporation

Elementary Teachers of Toronto

Hardt Group

LAJQ Chick Enterprises Inc.

Peter Levitt

Cando Ltd.

Maxim Mechanical Group Inc.

Lucy Monte-Lisi

MSR Rail

Swetha Rajadhithan

The Meeting House Church Family

Lisa Laurin

Aesthetic Minds

Frances Wilkinson

Caleb Sylvester

Eleanor Zajac

Bloordale United Church

Matthew Montemurro

Bruce Thomson

Maeve Maguire

Bruce Jenkins

Stephanie Albert

Sharon Baptista

Deborah Barrett

Brent Channell

CHUM Charitable Foundation

Patricia Domingo

Eaton/The JE&BT Foundation

Ashley Eikerman

Patricia Else

George Gettas

Joshua Heidrich

Sarah Heidrich

Heather Kane

Danny Polito & Family

(Kiwans Club of Kingsway Humber)

David Lazzarato

Sayra Ltd. Scott

Mcivor John

Marion Margaret

Murphy Jay Nirula

J.M. Nitchie

Paul Phillips
Erin Taylor
Tzu Chi Foundation Canada's West
Toronto Office
UNIFOR Local 1459 Women's Committee
David Vincent

\$500 - \$999

Jonathan Vapsva
Nadia Haque
Mildenhall Montessori Inc.
Katie Johnson
Procore Canada
Sheila O'Mahony
Humber Valley United Church Women
KoKo+Co
Carol Brandt
Dan Cox
Wai Ming Fong
Margaret Allen
Gishan Gnanaratnam
Heather Attridge
Jason & Dawn Mallett
Glen Wadden
Benedetto De Luca
Ontario Power Generation Employees' &
Pensioners' Trust
Salesforce
Linda MacRae
Olga Chmyliwsky
Fatima Amaral
Gita Anand
Ayumi Bailly
Mark Belman
Edyta Bilaska
Nina Bombier
Kris Boyce
John Clarke
Purvi Desai
Catherine Deveault
Peter & Linda Dixon
DuBois Chemicals Canada Inc.

Sandra Dykxhoorn Barbara Fraser Gambles
Ontario Produce Inc. Distribution Centre
Paul Gagne Dorothy Garvin Marcel Gingras
Giselle Goncalves Heather Hilliard
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Christie MacInnes Amarjot Mangat Heather
McClure Celine Menezes Merson Canada
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Nichols Shaun Nilsson Doug Porter Diane
Relyea Gail Rutherford Jay Shepard Skygrid
Construction Inc. Udai Srinivasan St. Giles
Presbyterian Church Phyllis Tanaka Gaston
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Railway Co. Ltd. Nimble Transportation
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Etobicoke School of the Arts
Eileen Albert
Rosemary Campbell
Tracy Faiczak
Kelly Farrell
Douglas & Carol Hara
Hufton Valvano Grover Phillip LLP
Cathy Hume
Kiwanis Club of the Kingsway
Charitable Foundation
Dina McCaw National Silicates
Ltd. Mark J. Quigley Elaine
Smiles UK Online Giving
Foundation Janet Van Melle
Graham Rowlands Sojie Tate
Loretta Marcoccia Angela
Rende Gregoire Plante Jane
Fitzpatrick Mary Anne
Appleby Barbara Hickson
Margaret King Doreen Lett
Carol Peterson Patricia Reilly
Jane Vining Montgomery Dry
Cleaners Mimico Presbyterian
Church Gia DeJulio Bruce
Johnson Robert Skeat Cheryl
Davidson Silvia Samsa

\$250 - \$499

Jeannette Finlayson
Mary E. Donovan
Benefaction Foundation

Marlene Baily
Neighbourhood Creative
Denise Dickin
Maureen Donovan
Jo-Ann D'Sylva
Lisa Greatrix
Kara Lynn Hukezalie
Sung Hyun Ma
Diana R. Pronay
Ruth Crowe
Monica Figueiredo
Martha Beamont
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Due to the pandemic cancelling our annual live event, scheduled for March 2019, the team - and our valued donors - created an amazing virtual event (a first for WHE) in April 2021.

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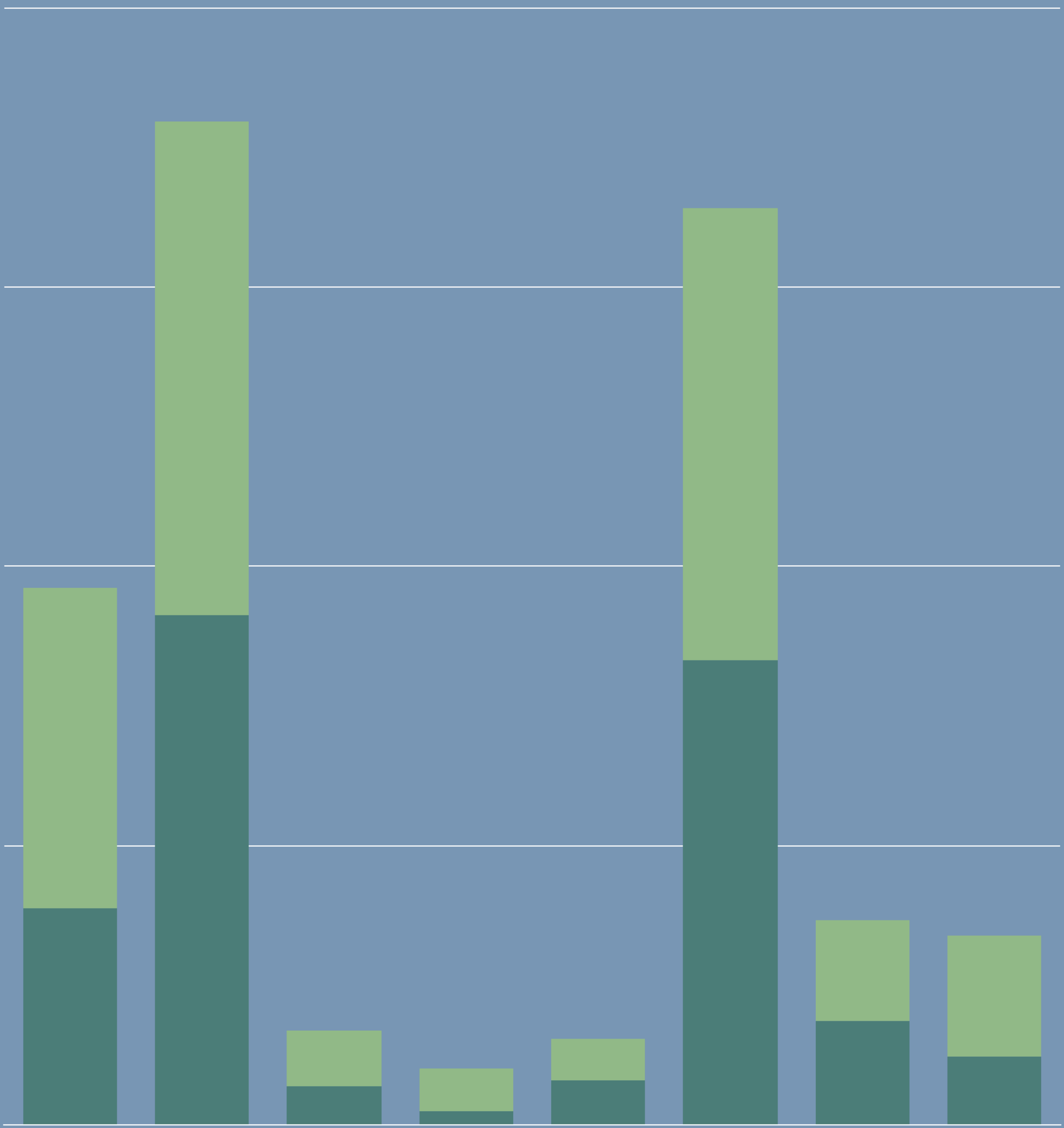
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Statement of Financial Position

as at March 31, 2021

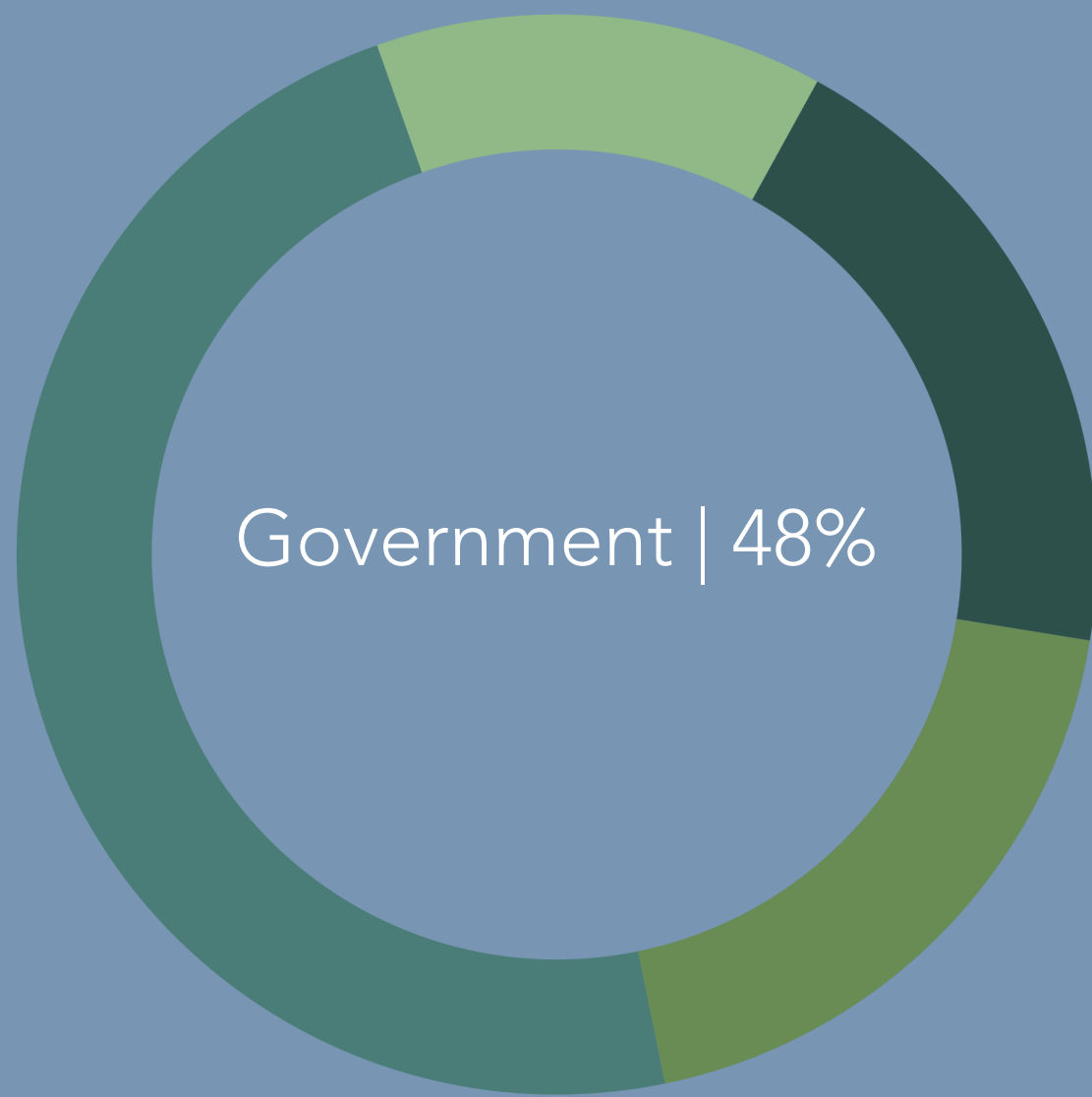
	2020	2021
Assets	\$1,163,800	\$1,721,174
Cash and Other Current Assets	2,737,318	2,652,816
Capital Assets	3,901,118	4,373,990
Total Assets		
Liabilities		
Accounts Payable & Accrued Liabilities	206,676	301,492
Deferred Contributions	73,072	226,999
Mortgage Payable	238,197	224,309
Total Liabilities	517,945	752,800
Fund Balances		
Invested Capital Assets	2,499,121	2,428,507
Internally Restricted Net Assets	557,330	542,001
Unrestricted Net Assets	326,722	650,682
Total Fund Balances	3,383,173	3,621,190
Total Liabilities & Fund Balances	3,901,118	4,373,990



Statement of Operations

for the year ended March 31, 2021

	2020	2021
Revenue	\$1,464,864	\$1,431,298
Government Grants	354,835	401,646
United Way of Greater Toronto	0	584,711
Government Assistance - COVID-19	354,443	576,049
Fundraising, Foundation & Other	2,174,142	2,993,704
Total Revenue		
Expenses		
Staffing Costs	1,855,882	1,814,038
Purchased Services	35,612	171,784
Program Costs	107,108	458,881
Building & Occupancy Costs	116,673	82,880
Office & Administration	103,156	127,864
Amortization	111,339	84,502
Fundraising Expenses	13,613	15,738
Total Expenses	2,343,383	2,755,687
Excess/(Deficit)	(169,241)	238,017



United Way | 13%

Gov. Assistance
COVID-19 | 20%

Fundraising | 19%

Government | 48%

Fundraising | 1%

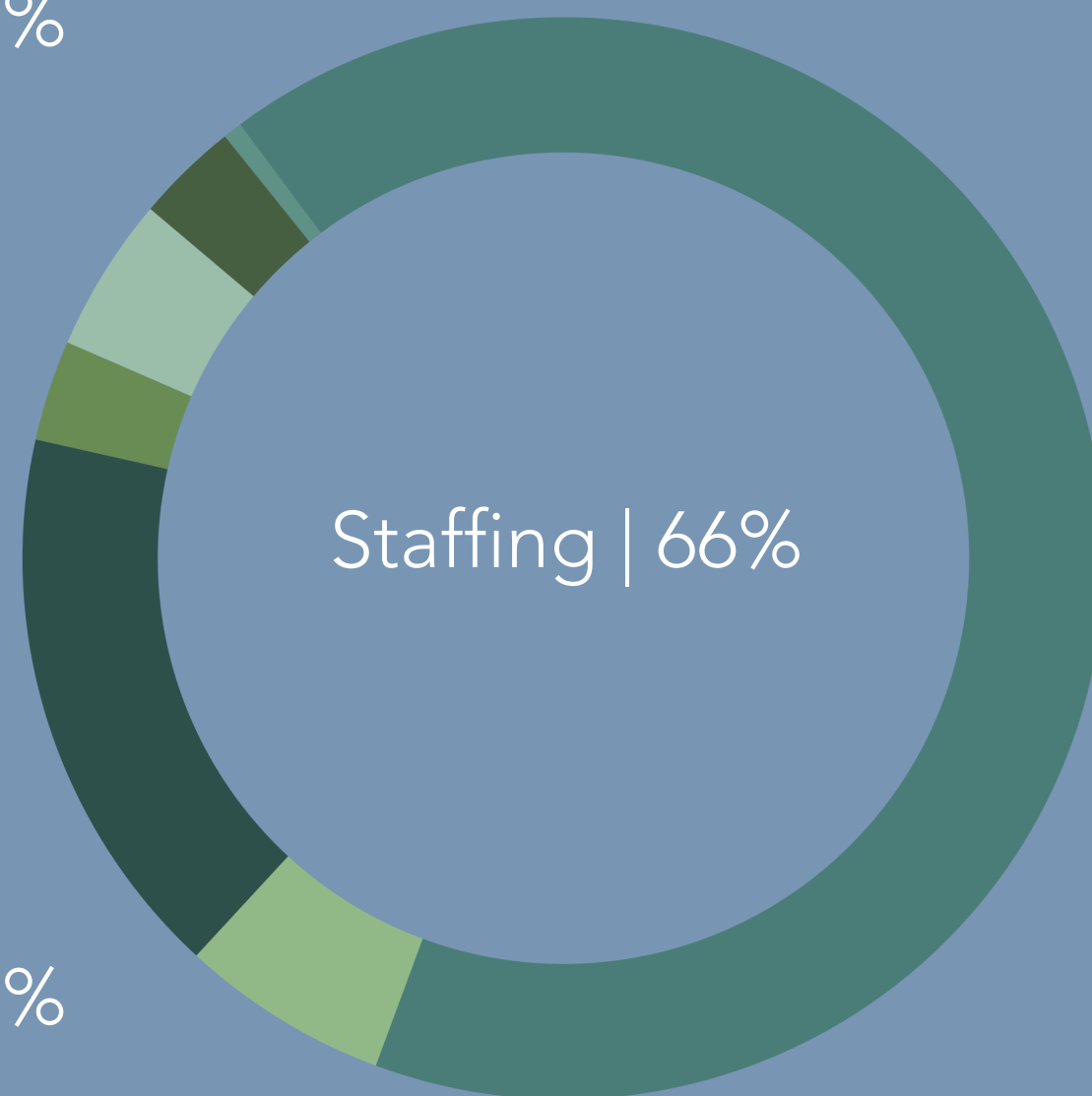
Amortization | 3%

Office/Admin | 5%

Building/Ops | 3%

Programs | 17%

Services | 6%



Staffing | 66%

Outreach Centre & Administration:

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